VPT Support: SoloVPE® System Service Options

Let us help you maintain your lab equipment!

Enjoy the benefit of year-round discounts and support. Have a Repligen Analytics Specialist come in to qualify your CTech™ SoloVPE® System.

Repligen offers support contracts of one-to-three years for your SoloVPE System.

SoloVPE Standard Contract	SoloVPE CPV Contract	SoloVPE Bi-Annual Contract (Standard or CPV)
1–3 Years	**1–3 Years**	**1–3 Years**
Annual Qualification (IQOQ or PM(OQ))	Annual CPV Qualification (IQOQ or PM(OQ))	Bi-Annual Standard or CPV Qualifications (IQOQ or PM(OQ))
Free SoloVPE Software Upgrades*	Free SoloVPE Software Upgrades*	Free SoloVPE Software Upgrades*
Loan of a SoloVPE System	Loan of a SoloVPE System	Loan of a SoloVPE System
Free Equipment Evaluation at Repligen Facility	Free Equipment Evaluation at Repligen Facility	Free Equipment Evaluation at Repligen Facility
Free Remote Troubleshooting	Free Remote Troubleshooting	Free Remote Troubleshooting
5% Discount on SoloVPE Parts & Labor (excluding consumables)	5% Discount on SoloVPE Parts & Labor (excluding consumables)	5% Discount on SoloVPE Parts & Labor (excluding consumables)
Free Training Sessions (While Specialist is On-Site)	Free Training Sessions (While Specialist is On-Site)	Free Training Sessions (While Specialist is On-Site)
10% Discount on Custom Software & Reports	10% Discount on Custom Software & Reports	10% Discount on Custom Software & Reports
10% Discount on Additional Training, Service, & On-Site Support**	10% Discount on Additional Training, Service, & On-Site Support**	10% Discount on Additional Training, Service, & On-Site Support**

*Cary and Windows upgrades not included.

**Discounts not applicable to travel expenses.

For qualification of system, IQOQ or PM(OQ) can be purchased separately. For additional information, please visit our website.

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VPT Support: CTech™ ViPER™ ANLYTX Software Service Options

VPT Support Test Suite overview						
Qualification Tests	**SoloVPE**		**FlowVPE**		**FlowVPX**	
	Standard	CPV	Standard	CPV	Standard	CPV
Installation Qualification						
Hardware Installation/Inspection						
Cary 60 Hardware	✓	✓	✓	✓	✓	✓
VPT Instrument Hardware	✓	✓	✓	✓	✓	✓
Computer Hardware	✓	✓	✓	✓	✓	✓
VPT Internal Parts Inspection	✓	✓	✓	✓	✓	✓
Software Installation/Functionality						
ViPER Package	✓	✓	✓	✓	✓	✓
Operational Qualification						
As Found/As Left						
As Found System Test	✓	✓	✓	✓	✓	✓
As Left System Test	✓	✓	✓	✓	✓	✓
Cary Instrument and CTech Coupler						
Cary Instrument Performance Testing (Xenon Peak Test, Photometric Noise, Baseline Correction)	✓	✓	✓	✓	✓	✓
Fiber Optic Coupler Optimization	✓	✓	✓	✓	✓	✓
Standard Instrument Qualification Tests						
Cary & VCA Wavelength & Photometric Accuracy (Holmium Oxide, NIST)	✓	✓	✓	✓	✓	✓
CPV Instrument Qualification Tests—USP/EP Testing						
Cary & VCA Wavelength & Photometric Precision (Holmium Oxide, NIST)		✓		✓		✓
Cary & VCA Resolution (Toluene/Hexane)		✓		✓		✓
Cary & VCA Stray Light (KCL, Acetone, Sodium Iodide, Sodium Nitrite)		✓		✓		✓
Cary & VCA Control of Absorbance ($K_2Cr_2O_7$)		✓		✓		✓
VPT Operational Qualification						
Quick Slope Intermediate Precision & Repeatability	✓	✓	✓	✓	✓	✓
VPT Transmission, Repeatability, & Linearity Test	✓	✓	✓	✓	✓	✓
Additional Application Qualification						
DAQ Analog Output Signal Test			✓	✓	✓	✓

REPLIGEN INSPIRING ADVANCES IN BIOPROCESSING

VPT Support: SoloVPE® **V2 & V3 Software** Service Options

Convert today to CTech™ ViPER™ ANLYTX Software, available now for purchase.

Included Testing	Service Protocols			
	IQOQ		PM(OQ)	
	Standard	CPV	Standard	CPV
As Found/As Left System Testing				
As Found System Test			✓	✓
As Left System Test			✓	✓
Installation Qualification				
Hardware Installation/Inspection				
Cary 60 Hardware	✓	✓		
SoloVPE Hardware	✓	✓		
Computer Hardware	✓	✓		
SoloVPE Internal Parts Inspection			✓	✓
Software Installation				
Cary WinUV Software Suite	✓	✓		
SoloVPE Software Suite	✓	✓		
Operational Qualification				
Cary Instrument and Dual-Use Fiber Optic Coupler				
Cary Instrument Performance Testing (Xenon Peak Test, Photometric Noise, Baseline Correction)	✓	✓	✓	✓
SoloVPE Coupler Optimization	✓	✓	✓	✓
USP/EP/BP Filter Testing				
Cary Wavelength & Photometric Accuracy (Holmium Oxide, NIST)	✓	✓	✓	✓
SoloVCA Wavelength & Photometric Accuracy (Holmium Oxide, NIST)		✓		✓
Cary & SoloVCA Resolution (Toluene/Hexane)		✓		✓
Cary & SoloVCA Stray Light (KCL, Acetone, etc.)		✓		✓
Cary & SoloVCA Control of Absorbance (K2Cr2O7)		✓		✓
SoloVPE Operational Qualification				
Quick Slope Intermediate Precision & Repeatability	✓	✓	✓	✓
SoloVPE Transmission, Repeatability, & Linearity Test	✓	✓	✓	✓
Security Qualification				
SecureVPE Installation & Operational Qualification	✓	✓		

DOC0157 Rev. 02 07/14/2022

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